

Overview of the processing of clients' personal data

according to Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter referred to as the "GDPR") and Act No. 18/2018 Coll. on the protection of personal data and on the amendment and supplementation of certain acts (hereinafter referred to as the "DPA").

The purpose of this overview is to provide you with basic information about the processing of your personal data if you have expressed an interest in our services, e.g. you use our services.

Full information is available on our website www.iblsoft.com

Identification and contact details

The controller processing your personal data is IBL Software Engineering, spol. s r.o., ID No.: 35726407, email: podnety@iblsoft.com (hereinafter referred to as the "Controller").

In case of any doubts, questions concerning the processing of your personal data, suggestions or complaints, if you believe that we are processing your personal data unlawfully or unfairly, or in case of claiming any of your rights, you can contact us at any time by sending an email to: podnety@iblsoft.com, or in writing to the address of the Controller.

Contact details of the person responsible for the supervision of the processing of personal data: email: dpo10@proenergy.sk

Basic overview of processing activities

We may process your personal data as part of the following processing activities (I):

Name and description of the processing activity - purpose and legal basis, other relevant fact	Categories of data subjects	Categories of personal data	Time limit for deletion of the personal data	Category of beneficiaries (external)
Accounting documents - we may process your personal data in connection with the performance of a contract with you in order to fulfil accounting and tax obligations under specific legislation.	clients/contractual partners of the Controller	• personal identification data, contact data, financial/payment data, other data-similarities related to the performance of the contract, accounting and tax obligations.	10 years	the tax authority and other authorised entity
Reporting of anti-social activity - we may process your personal data if you have made a non-anonymous report of possible anti-social activity or if you are the subject of, or a participant in, an investigation of possible anti-social activity pursuant to a specific legal provision.	natural persons who have lodged a notification of anti-social activity or a request for protection in connection with a notification of serious anti-social activity (or their relatives for whom protection is requested) and natural persons who are being investigated on the basis of the notification.	• personal data - the data contained in the notification and the data necessary for its examination (in particular, common identifying personal data about the notifier, the persons involved in the infringement, the details of the notification (which may contain data of varying sensitivity)).	3 years (from the date of receipt of the notification).	The Whistleblower Protection Office, the parties to the proceedings, the police, the public prosecutor's office, the competent administrative authority, other authorised entity

Name and description of the processing activity - purpose and legal basis, other relevant fact	Categories of data subjects	Categories of personal data	Time limit for deletion of the personal data	Category of beneficiaries (external)
Marketing - we may process your personal data to inform you about news, discounts, current marketing offers if you have given your voluntary consent to receive marketing offers. Similarly, if you have expressed an interest in our services/products (e.g. you have bought something from us or enquired about a product/service), you can expect us to inform you about related news, discounts, marketing offers within the scope of our legitimate interest. If you are bothered by such offers, you can contact us to withdraw your consent or exercise your right to object to processing - you will then no longer be part of our marketing campaigns.	clients/customers/potential customers.	common personal data	5 years	other authorised entity
Cookies - if you browse our website content, we may process your personal data in order to provide and improve services, develop new services, protect users and ensure effective search and advertising. For data that is not purely technical, we need your voluntary consent to use cookies for such processing.	users of the Controller's website.	common personal data, location data	after the end of the purpose	other authorised entity

Data from some of the above processing operations may be used, where applicable and to the extent necessary, in the context of proving, exercising or defending our legal claims or the legal claims of a third party (e.g. disclosure of data to law enforcement authorities, bailiffs, lawyers, etc.), in judicial or extrajudicial proceedings, debt recovery, etc. Certain personal data obtained (e.g. certificates, records, other documents confirming the fact, etc.) may be stored and used as "evidence" for the purposes of audits, third-party control activities, in the context of verifying the proper performance of the obligations of the controller in terms of legislative requirements or other requirements (contractual, sectoral, etc.).

Your rights

As a data subject about whom we process personal data, you have rights under the GDPR and the DPA Act in relation to the processing of personal data, namely the right to request from the Controller access to the personal data processed about you, the right to rectification (or completion) of personal data, the right to erasure or restriction of the processing of personal data, the right to object to the processing of personal data, the right to the ineffectiveness of automated individual decision-making, including profiling, the right to the portability of personal data, the right to withdraw consent to the processing of personal data. If you decide to use any of your rights, you can do so using our application form, which is available in the complete information on the processing of your personal data. If you are not satisfied with our response, or if you believe that we have violated your rights or we are processing your personal data unfairly, unlawfully, etc., you have the option to file a complaint - a petition to initiate proceedings with the supervisory authority, which is the Office for Personal Data Protection of the Slovak Republic.